Securus
Safeguard Monitor Protect

Case Study

Royal Alexandra and Albert School, Surrey

The Royal Alexandra and Albert school is a leading co-educational school in Reigate, with flexi-boarding pupils from the age of 7 to 18 years of age. The purpose-built classrooms provide first class facilities for study and the boarding houses provide comfortable, modern accommodation for Primary, Lower Secondary and Upper Secondary pupils.

Mr Mark Dixon, Headmaster

At an early stage the school recognised the potential dangers inherent via the Internet, Email and Classroom Learning Systems. Teaching and ICT staff spent considerable time and energy attempting to monitor and control activities in the classrooms and Library. Even then, there was still no guarantee that PC and Internet misuse was not taking place, and not convinced that the security measures were providing sufficient protection for the children whilst in the care of the school. The school is committed to meeting pupil care responsibilities to the greatest extent possible, and therefore set out to investigate whether any solutions existed that could overcome the inherent weaknesses.

"By installing Securus", says Mr Mark Dixon, Headmaster, "we have been able to implement a fast, simple and cost effective approach to ensuring acceptable use of Internet and email. I am now happy that we are providing pupils with access to a network with unlimited Internet access that is nevertheless safe. We have also installed networked PC's in our nine boarding houses where computer use is not supervised, and where Securus will be vital in controlling the use of the workstations"

> *"We are committed to providing an environment where all will achieve their full potential.*
>
> *We have a duty of care to our pupils, which includes the use of ICT in lessons, lunchtime, after hours clubs and in the boarding houses. To comply with this ethical and legal obligation, we need to be able to monitor all ICT activities. Securus helps us achieve this goal"*

For more information on our online monitoring solution:
Tel: +44 (0)330 124 175 Email: enquiries@securus-software.com
Web: www.securus-software.com

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The implementation Process

Mr. Dixon continues: “We decided to install Securus initially in one class, to evaluate the impact on Internet and e-mail use. The existing filtering service remained operational at this time. Installation of the Securus server took a matter of minutes and, by using our Network Management system, the client was rapidly deployed to all PCs.”

“Since we implemented Securus there has been no noticeable impact on network performance. Very little technical support has been required and administration takes a few minutes a day reviewing the violations report. Any violations of a possibly serious nature are passed on to the senior manager responsible for behaviour management” says Mr. Dixon.

“We are committed to providing an environment in which all pupils will achieve their full academic, social and spiritual potential in order to become valued members of society. With the introduction of ICT into schools, the boundaries relating to pupils achieving full potential have been significantly extended, and without effective safeguards in place, there is considerable scope for pupils’ potential to be undermined.

Securus has enabled us to extend this approach into the area of ICT and, by developing the approach of encouraging freedom with responsibility, we have been able to bring about positive behaviour changes in the pupils”, concludes Mr. Dixon.

Benefits

- Reduced parental concern regarding the use of ICT within the school
- Substantial improvements in the behaviour of pupils using ICT
- Dramatic reduction in teachers' wasted time
- More productive use of ICT for lessons and homework
- Improved ability to monitor harassment, bullying and racial taunting
- Substantial time savings for teaching staff and ICT coordinators
- Drastic reduction of undesirable activities both in and out of class
- More effective updating or URL blocking lists
- Confidence to allow email and Internet access in the boarding houses

Internet Safety in Eductaion Prize

Each year the Royal Alexandra and Albert school presents a prize, sponsored by Securus, to a deserving student who has completed a project on innovative thinking for internet safety. This prize is presented on Founder's Day.

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