



Securus
Safeguard Monitor Protect



WE DO IT ALL FOR YOU!

What is the Full Monitoring Service?

The Securus Full Monitoring Service is managed by a team of safeguarding experts who monitor, analyse and alert the school to any potential incidents of concern. This approach to online safety ensures that ALL school devices are constantly monitored without taking up valuable teaching and staff management time



24/7 Monitoring of ALL devices

High Severity, Category 4 & 5 captures are always sent to the designated school staff via phone, email & SMS for immediate attention

Regular Reports are sent with an analysis of all capture alerts activity

Key Benefits

- ✓ **Cost effective** service
- ✓ **Remove time constraints** on school staff to constantly review captures, reducing frequent interruption to the school day
- ✓ **Complies with** Keeping Children Safe in Education guidance, the PREVENT duty and Ofsted & ISI Inspections
- ✓ **Alerts** received by the school are managed via **Securus HUB**, a secure and dynamic portal accessed by designated staff

When an incident is triggered a screenshot capture of the activity is sent to the Securus portal for review and analysis by our Safeguarding Team

Securus HUB includes a real time dashboard reporting suite for in-depth analysis of capture incidents for DSLs and the Senior Management Team

For more information on the Securus Full Monitoring Service

Tel: 44 (0) 330 124 1750

Email: enquiries@securus-software.com

Web: www.securus-software.com



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How the Full Monitoring Service Works

1



Active monitoring software installed onto the devices or the network (or both). Designated staff details are loaded with contact details for alerts. 'Go Live' date issued and service is 'Activated'

2



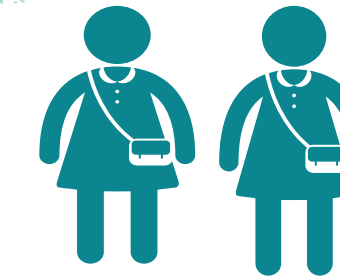
Our Safeguarding Team monitor activity daily for incidents of concern 'captures' - there are 5 capture severity levels. Category 1 is low risk up to Category 5 being high risk

3



When a capture of concern has been detected, the safeguarding team will analyse and determine the level of risk from the detailed evidence and ascertain whether it is a false/positive capture or one of greater concern

4



Captures of greater concern generate alerts that are immediately sent to the designated contacts for their attention - Category 4 and 5 captures will always be emailed immediately for urgent action

5



Real Time Dashboard available via Securus HUB & Regular Reports sent to designated staff

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