



Securus
Safeguard Monitor Protect

Securus **360** **FMS**

What is the Full Monitoring Service?

The Securus Full Monitoring Service is managed by a team of safeguarding experts who monitor, analyse and alert the school to any potential incidents of concern. This approach to online safety ensures that ALL school devices are constantly monitored without taking up valuable teaching and staff management time, whilst complying with KCSiE statutory guidance



24/7 Monitoring of ALL devices

High Severity, Category 4 & 5 captures are always sent to the designated school staff via phone, email & SMS for immediate attention

Regular Reports are sent with an analysis of all capture alerts activity

Key Benefit... WE DO IT ALL FOR YOU!

- ✓ **Cost effective** service
- ✓ **Remove time constraints** on school staff to constantly review captures, reducing frequent interruption to the school day
- ✓ **Complies with** Keeping Children Safe in Education guidance, the PREVENT duty and Ofsted & ISI Inspections
- ✓ **Alerts** received by the school are managed via **Securus HUB**, a secure and dynamic portal accessed by designated staff

Securus HUB includes a real time dashboard reporting suite for in-depth analysis of capture incidents for DSLs and the Senior Management Team

When an incident is triggered a screenshot capture of the activity is sent to the Securus portal for review and analysis by our Safeguarding Team

For more information on the Securus Full Monitoring Service

Tel: 44 (0) 330 124 1750

Email: enquiries@securus-software.com

Web: www.securus-software.com



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How the Full Monitoring Service Works



Installation

Securus software installed onto the devices or the network (or both). Designated staff details are loaded with contact details for alerts. 'Go Live' date issued and service is activated.



Monitoring

Our safeguarding team monitor activity daily for incidents of concern. Incident 'Captures' are graded by severity. Severity 1 is low risk, up to Severity 5 being the highest risk.



Detection

When a capture of concern is detected our safeguarding team will analyse and determine the level of risk from the detailed evidence and ascertain whether it is a false/positive capture or one of greater concern.



Alerts

Severity 4 & 5 captures generate email alerts that are immediately sent to designated school contacts for their attention and urgent action. For Severity 5 captures, the school will receive a telephone call which is also backed up by an SMS message.



Reports

Real-time Dashboard available via the Securus Hub & Regular Reports sent to designated staff.



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